



VALPOI MUNICIPAL COUNCIL
Service Level Benchmark: Data Requirement
Indicators and Benchmarks

#	Sector/Indicator	Benchmark	Status 2016-17	Target For 2017-18
Water Supply				
	Valpoi Municipal Area (Data obtained from A.E., S.D.III., W.D. XXIV, (PHE-N), P.W.D., Valpoi- Sattari-Goa. vide letter no. PWD/ SDIII/WDXXIV/ F./17-18/ 574 dt.12/10/2017			
1	Coverage of Water Supply connections	100%	95%	98%
2	Per capita supply of water	135 LPCD	150LPCD	150LPCD
3	Extent metering of water connections	100%	80%	90%
4	Extent of non-revenue water (NRW)	20%	40%	38%
5	Continuity of water supply	24x7	8hours	10hours
6	Quality of water supply	100%	Potable 90%	Potable 100%
7	Efficiency in collection of water supply service	80%	50%	60%
8	Cost recovery in water supply services	100%	50%	60%
9	Efficiency in collection of water supply related charges	90%	50%	60%
Sewerage				
1	Coverage of toilets	100%	85%	100%
2	Coverage of sewerage network services	100%	Presently there is no sewerage treatment facility available within Valpoi Municipal Council Jurisdiction.	
3	Collection efficiency of sewerage network	100%		
4	Adequacy of sewerage treatment capacity	100%		
5	Quality of sewerage treatment	100%		
6	Extent of reuse and recycling of sewerage	20%		
7	Efficiency in redressal of customer complaint	80%		
8	Extent of cost recovery in sewerage management	100%		
9	Efficiency in collection of sewerage charge	90%		

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Solid Waste Management

1	Household level coverage of solid waste management services	100%	85%	100%
2	Efficiency of collecting of Municipal Solid waste	100%	85%	100%
3	Extent of segregation of Municipal Solid waste	100%	85%	100%
4	Extent of Municipal Solid recovered / recycled	80%	65%	80%
5	Extent of scientific disposal of Municipal Solid Waste	100%	80%	90%
6	Efficiency in redressal of customer complaints	80%	70%	80%
7	Extent of cost recovery in SWM services	100%	50%	80%
8	Efficiency in collection of SWM charges	90%	70%	80%
Strom Water Drainage				
1	Coverage of storm water drainage network	100%	60%	80%
2	Incidence of water logging / flooding	0	1	0
			For the performance Grant of 2017-18: SLB Status of 2016-17	For the Performance Grant of 2018-19: SLB Status of 2017-18
1	Coverage of water supply (24x7) in all Public /Community Toilet.	24 hour	Yes	Yes
2	Percentage of waste being processed scientifically	%	80%	90%

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