


# Cannara Municipal Council

Service Level Benchmark				
S. No.	Indicators	Moud Benchmark	For the Performance Grant of 2017-18	
			Status 2016-17	Target 2017-18
<b>Water Supply Services</b>				
1	Coverage of water supply connections	100%	78	92
2	per capita supply of water	135lpcd	100	135
3	Extent of metering of water connections	100%	100	100
4	Extent of Non-Revenue water ( NRW)	20%	22	20
5	Continuity of water supply	24 hours	20	24x7
6	Quality of water supplied	100%	100	100
7	Efficiency in redressal of cutomer complaints	80%	75	80
8	Cost of recovery in water supply services	100%	68	80
9	Efficiency in collection of water supply related charges	90%	79	90
<b>Sewage Management ( Sewage and Sanitation)</b>				
1	Coverage of toilets	100%	75	95
2	coverage of sewage network services	100%	There is no sewage connection	
3	Collection efficiency of sewage network	100%		
4	Adequacyof sewage treatment capacity	100%		
5	Quality of sewage treatment	100%		
6	extent of reuse and recycling of sewage	20%		
7	efficiency redressal of customer complaints	80%		
8	extent of cost recovery in sewage management	100%		
9	Efficiency in collection of sewage charges	90%		
<b>Solid waste Management</b>				
1	Household level coverage of Solid Waste management services	100%	85	90
2	Efficiency in collection of Municipal solid waste	100%	85	90
3	Extent of segregation of Municipal solid waste	100%	85	90
4	extent of municipal solid waste recovered	80%	65	70
5	Extent of scientific disposal of Municipal solid waste	100%	55	70
6	Efficiency in redressal of customer complaints	80%	60	70
7	Extent of cost recovery in SWM services	100%	50	80
8	Efficiency in collection of SWM charges.	90%	50	75
<b>Storm water Drainage</b>				
	Coverage storm water drainage network	100%	75	85

  
**CHIEF OFFICER**  
 Cannara Municipal Council  
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	incidence of water logging / flooding	0%	0	0
			For the Performance Grant of 2017-18 : SLB status of 2017-18	
1	Coverage water supply ( 24x7) in all public /community Toilets	24 hours	Yes	
2	Percentage of waste being processed scientifically	%	55	

  
 Deputy Commissioner  
 District Milk Producers' Cooperative Societies  
 Government of Karnataka